Coroner's Inquests into the London Bombings of 7 July 2005 Hearing transcripts - 4 November 2010 - Afternoon session

- 1 (2.00 pm)
- 2 MR KEITH: Mr Edmondson, could we have on the screen,
- 3 please, page 8 of exhibit 565, [LAS565-8]?
- 4 We know, Mr Edmondson, that at 09.14 -- we can see,
- 5 five rows from the bottom, "N301", which was the first
- 6 ambulance to arrive, a Mr Cumner and a Ms Ray -- that
- 7 one of them -- we know from evidence from Mr Cumner that
- 8 it was actually Ms Ray who made the call -- called CAC
- 9 to say:
- 10 "We are on scene at Aldgate. Can you make
- ambulances 5? Possibly fatalities in the station.
- 12 There has been an explosion. Over."
- 13 If we then go over the page to page 9 [LAS565-9], and your call
- 14 at 09.15, you refer, EP5, just the fact you got that
- 15 message, do you think that you were referring back to
- 16 the previous message?
- 17 A. Yes, that's correct.
- 18 Q. Which made the references to fatalities and ambulances
- 19 five?
- 20 A. Yes, that's right.
- 21 Q. What I was asking you before the short adjournment was
- 22 this: is it not somewhat curious that Ms Ray and
- 23 Mr Cumner, who were the first on the scene, were able to
- 24 say they needed a number of ambulances but did not
- 25 seemingly have the power or perhaps inclination to

- declare a major incident. It called for you, once you'd
- 2 heard that they needed ambulances, to suggest the
- 3 declaration of a major incident yourself?
- 4 A. Yes, the only thing that I can really put that down
- 5 to -- and this would be conjecture on my part -- was
- 6 just the fact that my experience as an emergency planner
- 7 is that 99 per cent of my job involves thinking
- 8 worst-case scenario in dealing with critical or major
- 9 incidents. An ambulance crew, 99 per cent of their job
- is actually going to single patient 999 calls and not
- 11 dealing with major incidents.
- 12 So the experience and the exposure that they have is
- going to be far limited compared to myself. So they
- 14 wouldn't necessarily automatically go into their major
- incident mode and declare a major incident and go
- 16 through their protocols.
- 17 Q. But there is a divergence, as you told us, between the
- declaration of a major incident, certainly in 2005, and
- 19 the issue of how many ambulances you actually are
- 20 requesting?
- 21 A. Yes.
- 22 Q. Now the system has been tightened up, so that, if you
- declare a major incident, there is an automatic minimum
- 24 number of ambulances that will then attend?
- 25 A. Yes, that's correct. Immediately after the 7 July

- 1 incidents, one of the things that I requested that the
- 2 service put in was a predetermined attendance, which we
- 3 hadn't had before for major incidents. We had had them
- 4 for contingency plans. So, for example, an airport
- 5 incident, where you preplanned the numbers and the types
- of ambulances resources that you need. But not for
- 7 a declared major incident.
- 8 Q. You suggested a declaration of a major incident. Do you
- 9 think that it made a difference the fact that you merely
- 10 suggested it, and then, only at 9.24, did you actually
- formally declare it?
- 12 A. No, I don't believe so, because even if I had declared
- 13 a major incident, they would have -- I would suggest
- 14 that CAC -- so the ambulance Control -- would have then
- 15 come back to me and asked me, "How many ambulances do
- 16 you want us to send?" and I would not have been able to
- 17 answer that question.
- 18 LADY JUSTICE HALLETT: Who has the power within the
- 19 Ambulance Service to declare a major incident?
- 20 A. It's any ambulance crew or any ambulance officer or
- 21 Central Ambulance Control, my Lady.
- 22 MR KEITH: You, according to your witness statement, arrived
- on scene at Aldgate about 9.18.
- 24 A. Yes, that's correct.
- 25 Q. When you arrived, you could see at least one ambulance

- 1 there?
- 2 A. That's what I can recall, yes. An ambulance, and
- 3 I think there was a fast response car there as well, and
- 4 a motorcycle.
- 5 Q. We know that an ambulance, N301, which was Mr Cumner and
- 6 Ms Ray, were the first to arrive and so that ambulance
- 7 may have been theirs.
- 8 A. Yes.
- 9 Q. And we know that a paramedic, Mr Cassidy, EC46, had
- arrived around then as well. Do you think that that may
- 11 have been the Motorcycle Response Unit that you saw, or
- was he in a car? I think he was in a fast-response
- vehicle. Did you see a fast-response vehicle?
- 14 A. There was definitely another vehicle there. There may
- well have been more than one vehicle. But what I can
- 16 recall was that there was most definitely an ambulance,
- 17 a car, and there was a motorcycle. There may well have
- 18 been more than that.
- 19 Q. You say in your statement there were no LAS staff
- 20 visible as they were all underground. Was that because
- 21 you couldn't see any LAS staff treating casualties in
- 22 the station area at the front of Aldgate?
- 23 A. I think it was because there was -- it was a fairly
- 24 chaotic scene at that point, because we're talking
- 25 moments after a potential explosion. So there were

- 1 significant numbers of people that were coming out of
- 2 Aldgate station. That was, to an extent, hampering some
- 3 of the view of the incident people that we actually had
- 4 on-site because there were so many of these casualties
- 5 and uninjured people that were coming out of the
- 6 station.
- 7 But it was literally moments later that Steve Jones,
- 8 who was one of the motorcycle response paramedics, and
- 9 Andrea Ray made themselves known to me.
- 10 Q. They hadn't been down to the track at the time that you
- 11 saw them, had they?
- 12 A. No.
- 13 Q. Ms Ray never went down, as far as we can understand, to
- 14 the track.
- 15 A. That's correct.
- 16 Q. But Mr Jones did subsequently?
- 17 A. He did, yes.
- 18 Q. Did you discuss with them what everybody's primary task
- 19 should be going forward from then?
- 20 A. Yes, I did.
- 21 Q. How long did that take?
- 22 A. Probably no more than about 30 seconds.
- Q. Mr Jones was tasked as Bronze triage, was he not?
- 24 A. That's correct.
- 25 Q. Ms Ray stayed upstairs to treat casualties in the

- 1 entrance to Aldgate station?
- 2 A. No, that's not the task that I gave her.
- 3 Q. What task did you give her?
- 4 A. I actually gave her the parking role, and this is Bronze
- 5 parking.
- 6 Q. She became Bronze parking. Which other paramedics did
- 7 you speak to, if any, in order to determine who would go
- 8 downstairs and treat, immediately, casualties in the
- 9 train?
- 10 A. At that stage, there was nobody else. As far as I can
- 11 recall, they were the only two people that I initially
- spoke to from the Ambulance Service. There were people
- 13 starting to arrive, but once again, I don't remember
- 14 actually speaking to any of those other people.
- 15 Q. Mr Jones says he went down with Mr Parnell, so
- 16 Mr Parnell must have been there as well, and we've heard
- 17 evidence from him, and Mr Jones went into the carriage
- and he called out the number of possible fatalities and
- 19 the number of severely injured and P1s and P2s to
- 20 Mr Parnell, who took a note of what the position was in
- 21 the carriage.
- 22 Mr Parnell came back upstairs with the information,
- 23 but according to Mr Jones, Mr Jones followed him up
- 24 a little while later.
- 25 I want to try to examine if you know who else was

- 1 down in the carriage. Mr Cassidy went down. Do you
- 2 know when he went down?
- 3 A. No, I don't. As I said, when I arrived, I didn't see
- 4 him there, so only after the incident was I really made
- 5 aware that he was on the trackside dealing with
- 6 casualties, and that was the same with Tony Cumner from
- 7 the Waterloo ambulance. Obviously, I knew there was an
- 8 ambulance crew, but I only saw Andrea at the time.
- 9 Q. You've made reference in your statement to a duty
- 10 station officer being on scene call sign G199. I think
- 11 that's Mo Halawi.
- 12 A. I understand that to be true. Yes.
- 13 Q. In your statement, you believe that Mr Jones told you
- 14 that Mr Halawi had moved trackside and was treating
- 15 patients?
- 16 A. Yes.
- 17 Q. Do you know that for a fact?
- 18 A. Only from what I understand to -- that -- what
- 19 Steve Jones actually said to me. So it was clear to me
- 20 that Steve had already almost adopted a triage role
- 21 because he had belt packs around his body, and that's
- 22 why I said "You're quite clearly set up to be the triage
- officer, so go underground", and he said that the duty
- officer was also here and he'd already gone down to the
- 25 site to treat people.

- 1 Q. I'll be corrected if I'm mistaken, but our reading of
- 2 the LAS logs is that Mr Halawi, in fact, became Bronze
- 3 safety and, according to his incident log, he remained
- 4 surface-side. The question I want to ask you is this:
- 5 given that you were discussing with Mr Jones who was
- 6 going to go down with him alongside him to carry out
- 7 first aid as opposed to doing triage, might it have been
- 8 that the position was thrown into some confusion by
- 9 a misunderstanding as to whether or not Mr Halawi was
- 10 actually trackside or going to remain on the surface
- and, if he remained on the surface, might it have been
- 12 that fewer paramedics went down to the track than you
- 13 had understood to be the position?
- 14 A. I don't recall Mo Halawi at any point being at street
- 15 level. The only thing that I can recall is -- as I said
- 16 before, is speaking to Steve Jones, and then him being
- 17 deployed as the triage officer, so to do -- at this
- 18 stage to do the primary triage and not anything to do
- 19 with secondary triage, just the primary triage, and then
- 20 to count the number of casualties and then come back to
- 21 me at street level.
- 22 I don't remember Mo Halawi actually being there in
- 23 the initial stages of that conversation or, indeed, at
- 24 street level at that point.
- 25 Q. Do you remember Mr Parnell, Tony Parnell coming back up

- 1 and giving you the information that Steve Jones had
- 2 provided him and then Mr Jones appearing himself to see
- 3 what had happened to Mr Parnell?
- 4 A. Yes, I do recall, I do recall that, and the reason
- 5 I recall that is because there was also a request for
- 6 some stretchers, and at this point the emergency support
- 7 tender had arrived and we were then starting to manage
- 8 the deployment of some additional equipment to the site.
- 9 LADY JUSTICE HALLETT: Can you just help me a little more on
- 10 the principle of the triaging, Mr Edmondson?
- I understand the importance of triage, but I just have
- 12 this question: surely it's important to triage only if
- 13 you know there are treating paramedics or doctors coming
- 14 up behind?
- 15 In other words, what is the point of someone going
- 16 along saying, "This is a priority 1 casualty, that's
- a priority 3", if there's not someone coming up behind
- 18 saying, "I can try to save the life of that priority 1"?
- 19 A. Yes, in fact, the triage system is, in this country,
- 20 a battlefield triage system. It's really designed to do
- 21 the most for the most. And actually, it's designed for
- 22 when you don't have any clinicians available to treat
- 23 people. So the concept, the primary triage, is
- a snapshot of the numbers of casualties that you have.
- 25 The people that are potentially going to be viable for

- 1 survival, and it's, unfortunately, a very robotic way to
- 2 manage triage because it's done by an algorithm card and
- 3 it looks at the very, very baseline of airway, breathing
- 4 and circulation to determine whether or not that person
- 5 at that time will be viable, and that is based on the
- 6 fact that you have no clinical resources to respond to
- 7 the incident.
- 8 LADY JUSTICE HALLETT: But it must surely depend on there
- 9 being people, even if they're not clinicians, that they
- 10 are at least either technicians or paramedics who are
- 11 going to save the lives of those who are saveable?
- 12 A. Yes, and the concept of the card system, so identifying
- 13 P1s, 2s, 3s and the deceased, is exactly that. It's to
- 14 recognise what their survivability is, attach a card and
- then wait for resources to turn up, to hopefully save
- those people that potentially are viable for life.
- 17 If you had enough ambulance resources attend an
- 18 incident anywhere across the country, all at once having
- 19 a hundred ambulances turn up for 50 casualties, you
- 20 wouldn't put a triage system in place because you
- 21 wouldn't need to. This is very much designed for we
- 22 only have two or three paramedics or technicians at that
- 23 stage, we need a snapshot of the numbers of casualties
- so that we can make sure that we do the most for the
- 25 most.

- 1 It also recognises that, if you have 30 P1s, that
- 2 means you need 30 ambulances. If you have 50 P3s, it
- 3 probably means you don't need 50 ambulances, it means
- 4 that you need a bus. So it tries to determine the
- 5 requirements for transport and also the numbers of
- 6 hospitals as well.
- 7 MR KEITH: Mr Cumner had called in and said "Need
- 8 ambulances, five". He was there. Ms Ray was there.
- 9 Mr Jones had gone down to do triage, Mr Parnell was
- 10 doing triage. Mo Halawi was doing Bronze safety.
- 11 Messrs Treacy and Green I think turned up in a third
- 12 vehicle shortly thereafter.
- 13 Why could -- I'm sorry, I don't mean it to sound
- 14 simplistic -- why could not a decision have been taken,
- 15 knowing that there was -- it was a train incident and
- there had been an explosion on a train, there were
- therefore likely to be a number of extremely badly
- injured, if not dying, casualties, to get paramedics as
- 19 soon as they arrived down to the train to start applying
- 20 first aid?
- 21 A. That decision was made because as soon as Andrea -- who
- 22 was the Bronze parking role that I appointed -- as soon
- as she was appointed in that role, I advised her to send
- 24 all oncoming ambulance crew, of which I'd requested 30
- ambulances, that all of them be deployed immediately to

- 1 the incident site.
- 2 If I'd known that there was a Bronze safety, which
- 3 I didn't know, I would have quickly turned that incident
- 4 role into a clinical role, because there are prime roles
- 5 that you have to put in place to manage an incident and
- 6 there are four prime roles, and that's all you need
- 7 initially to manage the incident.
- 8 Q. We're getting to the heart of it, if I may say so.
- 9 Do you have to appoint people to carry out roles
- 10 such as Bronze triage, Bronze safety, Bronze parking
- 11 when the information that you're actually receiving and
- common sense may dictate: we don't have time to put into
- 13 place a Command structure that assigns these sorts of
- roles to trained paramedics who could otherwise be
- 15 carrying out clinical functions with the dead and the
- 16 dying?
- 17 A. The Command structure, there's probably about seven or
- 18 eight different Bronze roles, so, yes, not all of them
- 19 would need to be put in place in the initial stages of
- 20 the incident. However, it's absolutely critical that
- 21 you put in the first four positions, that being the
- 22 incident officer, the Control person, so this is the
- 23 person that sits in the ambulance and maintains the
- 24 communication link with Control. So they're the initial
- 25 positions and they are providing a focal point for the

- 1 responsibility of the Ambulance Service to manage that
- 2 incident.
- 3 The triage position, that's critical, because if you
- 4 don't do triage, every ambulance crew that will turn up,
- 5 when they have a patient that's in cardiac arrest, they
- 6 will stop and start dealing with that cardiac arrest,
- 7 when actually there's another 30 or 40 casualties that
- 8 probably were going to survive but, unfortunately, we've
- 9 not got to any of those casualties because we've only
- stopped at the very first one, and that's why we put the
- 11 triage system in place.
- 12 The parking role is because, uniquely, the Ambulance
- 13 Service turns up to the incident site and then they
- 14 leave again and then they come back again. The
- 15 Fire Service and the police don't do this. And it's so
- important that we have what we call an ambulance
- 17 circuit, so we actually perform an ingress and egress
- 18 system. Otherwise, the Fire Service, as an example, may
- 19 well turn up with ten appliances and, because of the
- 20 muddle at the incident, perhaps they block us in, and
- 21 that's the four prime roles.
- Q. But in this system, time is very much of the essence, is
- 23 it not, and it depends, of course, on communications.
- 24 You've identified how one important facet of the system
- 25 is having an ambulance technician remaining by the radio

- in the ambulance to be able to relay messages to
- 2 Control. We've heard evidence how Mr Jones and
- 3 Mr Parnell had to come back up to ground level from the
- 4 track. It may be that Mr Cassidy had not yet gone down
- 5 there and he may only have gone down when Mr Jones went
- 6 back down, he went back down with him. Because they had
- 7 to come up to get messages to you and to the Control,
- 8 they necessarily deprived the train of the presence of
- 9 clinicians.
- 10 A. The communications quite clearly were a challenge and,
- 11 yes, Steve, who was the Bronze triage, was asked to come
- back to me. But that was his role for the incident. So
- while we were putting a triage system in place, he
- 14 wouldn't have converted to a paramedic to treat
- 15 casualties.
- 16 Q. If he had a radio that worked -- and, of course, all the
- 17 radios were affected by the fact that it was in
- 18 a tunnel -- could he not have passed the information
- 19 concerning the elementary triage numbers to Mr Parnell
- or radioed them himself, and then started applying first
- 21 aid, assuming he had the equipment with him? In fact we
- 22 know that he didn't take any equipment with him, but
- 23 couldn't he have done that?
- 24 A. Yes, most definitely.
- 25 Q. Mr Parnell could have radioed the information, if his

- 1 radio had worked, and he could have applied clinical
- 2 assistance.
- 3 A. Yes. The short answer is, yes, if we had hand-portable
- 4 radios that worked underground or we had hand-portable
- 5 radios on the ambulances, then, yes.
- 6 Q. That no doubt was one of the features why senior
- 7 management subsequently, together with the other
- 8 emergency services, addressed the position of
- 9 communications in the London Ambulance Service --
- 10 A. Yes.
- 11 Q. -- to improve that, amongst others, but to improve and
- 12 alleviate that problem?
- 13 A. Yes, I understand, sir.
- 14 LADY JUSTICE HALLETT: Mr Edmondson, it sounds as if you've
- done quite a lot of research into disaster planning.
- 16 Was it Mr Jones who described he had been involved in
- the Soho bombs?
- 18 MR KEITH: I think it was Soho and Clapham.
- 19 LADY JUSTICE HALLETT: He said that the reason he didn't
- take his paramedic equipment down with him and just took
- 21 the triage was that there had been some question of
- 22 paramedics being criticised at the Soho bombings for, as
- 23 it were, being distracted by one patient when there
- 24 might have been many more to save, which is the point
- 25 you were just making about the importance of triage, is

- 1 that right?
- 2 A. Yes, my Lady. It's, unfortunately, one of those
- 3 probably very, very difficult decisions that any
- 4 clinician has to make. A person that's been in the
- 5 Ambulance Service for 20 years, on the biggest incident
- 6 of their life, then they have an emergency planning
- 7 manager that's been trying to teach them this for the
- 8 last, you know, ten years, and at their one incident
- 9 then to turn around to them and say, "Don't treat
- 10 anybody".
- 11 I was very conscious of this with Andrea in
- 12 particular, because she wasn't even doing the triage
- 13 role, which has a direct patient connection. She was
- 14 actually doing parking of ambulances. But the fear that
- we had was having 30 ambulances turn up and all 30
- ambulance crews taking their keys into the incident to
- go and treat patients and then the whole of the
- 18 structure would have started to fall apart.
- 19 But it is a common problem at a lot of incidents
- 20 that people see the Ambulance Service turn up, in the
- 21 very initial stages and, quite rightly, they think that
- we are there to help them and help treat patients. The
- 23 reality is that we are doing that, but we're just doing
- 24 it in a slightly different way. But only in the initial
- 25 stages of the incident.

- 1 MR KEITH: Of course, in an incident such as this, the
- 2 initial stages may be the most vital in terms of
- 3 survivability of the persons caught up in the incident.
- 4 A. Yes, and that's exactly why we put the triage system in
- 5 place.
- 6 Q. At any rate, at 9.24 you formally declared Aldgate
- 7 a major incident. Could we have [LAS565-20]? EP5:
- 8 "Declared major incident declared. I can confirm
- 9 the exact location is Aldgate station."
- 10 You give a METHANE report, which is a mnemonic, is
- it not, for a certain amount of information that has to
- 12 be imparted?
- 13 A. Yes, that's correct. I just correct myself. Earlier,
- 14 before the break, I actually said it was a CSCATT
- 15 report, which is actually the structure, the Command
- 16 structure that we put into place, but, yes, it is
- 17 a METHANE report that we provide.
- 18 Q. But you confirm an explosion, you don't think there were
- 19 CBRN connotations, standard explosive device:
- 20 "I have appointed some command roles to do a recce
- 21 downstairs in the Underground to confirm what the
- 22 situation is on hazards. The access is Aldgate, one-way
- 23 station. Park as appropriate. Confirmed explosion.
- 24 Multiple casualties. Ambulances 30, three zero. All
- 25 four emergency support vehicles."

- 1 So by this stage, you've appreciated the full scale
- 2 of the explosive incident and you know that you need
- 3 many more ambulances than that originally requested by,
- 4 in fact, Mr Cumner?
- 5 A. Yes, that's correct.
- 6 Q. When Mr Jones had reported back to you from his original
- 7 initial triage, we know he went back downstairs. Do you
- 8 recall him leaving to go back down to the track?
- 9 A. I don't. I think he did, but I don't actually recall
- 10 the exact detail.
- 11 Q. Can you specifically recall any other paramedics going
- 12 down to the track at that time?
- 13 A. There was a lot of activity when he arrived at the --
- back on street level, we were starting to receive three
- or four ambulances, and all of those ambulance crews
- that were getting out of their ambulances were all being
- 17 deployed on to the Underground system.
- 18 Q. You describe in your statement how a tactical adviser,
- 19 Steve Wasp, appeared, and you asked him to check whether
- 20 it was a CBRN attack. Then you describe the appearance
- of the HEMS doctor, Dr Gareth Davies. We know that he
- 22 arrived in a car with Dr Lockey, and a number of other
- officers appeared with him, Mr Barrett, the duty station
- officer, and Mr Huggins, the ambulance operations
- 25 manager. So by 9.30, there were a considerable number

- of relatively senior officers on the scene?
- 2 A. Yes, that's correct.
- 3 Q. There was a discussion about which hospital the walking
- 4 wounded should go to and I don't think I need trouble
- 5 you with that, there was a debate as to which hospital
- 6 was the appropriate one. There was a call to CAC, in
- 7 order to find out what the best hospital was, and it was
- 8 determined to be the Royal London.
- 9 A. Yes.
- 10 Q. Do you recall there being a time when the HEMS -- one of
- 11 the HEMS doctors went downstairs?
- 12 A. Yes, I do.
- 13 Q. Do you know when that was?
- 14 A. I don't know the time but I know that the HEMS team at
- some point said that they were going to go down to the
- 16 actual site to start treating casualties.
- 17 Q. Were you content, by the time that your fellow officers
- 18 arrived -- for example, Mr Huggins and the like -- that
- 19 you had enough paramedics by that stage downstairs in
- 20 the track treating people?
- 21 A. I was content with the fact that I'd made the request
- for a number of ambulances. At that stage, I hadn't
- 23 received my full complement of ambulances that I'd
- 24 requested. So the advent of having three or four
- officers turning up, the decision was made between us

- 1 that there was a multi-sited and very complex incident
- 2 across London that was taking place and they would
- 3 perhaps be better placed reporting back to Control and
- 4 going to those other incidents, if they were needed.
- 5 So I was waiting for further ambulances to arrive,
- 6 and they were arriving over a period of time.
- 7 Q. There appears to be a very clear indication from the log
- 8 of how resources were divided between Aldgate and then
- 9 other incidents subsequently and how resources were
- 10 tasked to come to Aldgate. Mr Cumner, firstly, with
- ambulances five, and then, you say, ambulances 30.
- 12 Do we have an equally clear audit trail of the
- division of responsibilities between station level and
- track level, between the walking wounded who necessarily
- 15 had been able to get up to station level under their own
- steam, and those who were in the carriage who couldn't?
- 17 Is there any log or any way of ascertaining who was sent
- down as opposed to who was tasked to stay up?
- 19 A. I don't believe there is. On the log that you've shown
- 20 already, the control room asked for the numbers of
- 21 ambulances that were on-site at one point, I think that
- 22 was around about 940. So there was a log there of all
- of the ambulance crews that we had and they were all
- 24 deployed underground.
- 25 Q. That's at Aldgate. What we don't know is who went down

- 1 to the track when.
- 2 A. No.
- 3 Q. That's not something -- and perhaps it may be
- 4 understandable in the frenetic nature of dealing with an
- 5 incident of this magnitude, it's impossible to keep
- 6 a track of where everybody is, but that was
- 7 a significant feature of this incident, wasn't it?
- 8 A. Yes, that --
- 9 Q. There was a clear distinction between the walking
- 10 wounded and those who needed more immediate, more
- 11 serious intervention?
- 12 A. Yes, the walking wounded were being mixed up with
- 13 uninjured people and they were all in the bus stand, and
- 14 I allocated an officer to manage those people. They
- 15 were -- to an extent, they were being corralled by local
- 16 police who were starting to take witness statements and
- 17 that was the point we tried to distinguish between,
- 18 walking wounded and uninjured, because they were all
- 19 grouped together, so that we could get the walking
- 20 wounded off to hospital.
- 21 So that was being managed by one person.
- 22 Underground, as I said before, all of the ambulance
- 23 crews that were turning up were being deployed
- 24 underground, but we didn't keep a record of those staff
- 25 that were being deployed underground. It was the

- 1 parking officer that was keeping a record of the
- 2 ambulance crews turning up and she was telling them to
- 3 go downstairs.
- 4 What would usually happen, and one of the systems
- 5 that usually goes into place, is that, as soon as the
- 6 Fire Service turn up, they manage the inner cordon for
- 7 all of the services and they do an excellent job on
- 8 incidents that I've attended before --
- 9 Q. Where they're keeping a log of who's going in and out?
- 10 A. Yes, and actually, to an extent, if someone didn't have
- 11 the correct PPE on, the personal protective equipment,
- 12 they wouldn't give access to that person if it was
- 13 hazardous.
- 14 Q. Finally, I just want to register the fact, but it's
- something that we'll address in the course of your
- 16 evidence when you return next year, that you were the
- 17 gentleman who requested ACCOLC, the access overload
- 18 control, to be applied to the O2 network for mobile
- 19 phones in the area of Aldgate.
- 20 A. I requested ACCOLC for all networks. It wasn't just the
- 21 one network.
- Q. In fact, it only was triggered -- it was only applied to
- one network subsequently. No doubt you can explain,
- 24 when asked, what the reasoning was at the time in your
- 25 mind for the making of that request --

- 1 A. Yes, I can.
- 2 Q. -- and what the problems were? But just to trail it, do
- 3 we presume that you asked for ACCOLC because you were
- 4 encountering substantial communications difficulties:
- 5 radios weren't working, perhaps they were overloaded,
- 6 and the mobile phone system was beginning to
- 7 disintegrate?
- 8 A. The radio system was working. It was congested, and
- 9 that was because of the numbers of resources that were
- on the radio channel. So it was working perfectly from
- 11 street level to control, and I think that's reflected in
- 12 the logs that the messages were getting through. It was
- just that I was competing with other incident sites
- 14 because of the way the system was set up.
- 15 The backup system is the mobile phone system. It
- 16 was quite clear that the mobile phones were getting
- 17 congested as well. So if I couldn't get through on the
- 18 radio, I would attempt to use the mobile phone, and
- 19 I was getting engaged -- the engaged tone, or I might
- 20 ring again and then, suddenly, you would get a line and
- 21 you would be able to speak to someone. So that was the
- 22 reason for putting that request in.
- Q. The request wasn't made until about 10.00. Was it
- 24 triggered by your attempts to try to deal, not with the
- 25 application of first aid in the train, but with the

- 1 dispersal of casualties to hospitals around London, it
- 2 was the onward provision of care, was it, that gave rise
- 3 to the problem about the phones?
- 4 A. It was the -- I suppose the trigger point was the fact
- 5 that it was fairly clear on the radio system that the
- 6 radio traffic was still very, very busy with all of the
- 7 incidents that we were now faced with, activity was
- 8 occurring at those incident sites that were making the
- 9 radios very busy.
- 10 It was also clear that, if you needed to speak to
- 11 a critically important senior officer within the
- 12 Ambulance Service, that was hampered by the fact that
- 13 the phone system was congested.
- 14 Q. To what end? What was it that you were trying to do,
- trying to achieve at that time, around 10.00, in
- 16 relation to which you were being hampered by the lack of
- 17 proper communications?
- 18 A. For example, towards that time I had an indication from
- 19 ambulance crew staff that the incident would be coming
- to a close within the next 15 minutes. So I wanted to
- 21 get a critical message to the control room and let them
- 22 know the incident site at Aldgate is about to be clear,
- 23 you have a whole set of ambulance resources that will be
- 24 here, an emergency support vehicle, myself and a couple
- of other officers that could be deployed to other

- 1 incident sites, we need to think -- start thinking about
- 2 that decision, where are we going to deploy. And that
- 3 was the reason for making the request of ACCOLC.
- 4 Q. Did you encounter difficulties in relation to making
- 5 appropriate arrangements for the dispersal of casualties
- 6 to the hospitals?
- 7 A. No, I didn't. We used the local hospitals. The
- 8 procedure was the fact that ambulance crews, when they
- 9 get into their ambulance, what they should do is call up
- the control room and say "We have a priority 1, 2 or 3
- 11 patient, which hospital would you like us to go to?"
- 12 I didn't experience anything personally because I wasn't
- 13 conveying casualties.
- 14 Q. But you did ask the police, I think, if they could
- provide drivers to assist in the driving of ambulances
- 16 to hospital?
- 17 A. Yes, that was based on the fact that there was a number
- 18 of police officers arrived in a police carrier, and they
- 19 presented themselves to myself and said "What would you
- 20 like us to do?", and I said, "Ideally, just drive
- 21 ambulances for us. When we get patients come upstairs,
- 22 it means the clinical staff, the paramedics and
- 23 technicians can deal with the patients, and you can help
- 24 us get those patients to hospital."
- 25 MR KEITH: Thank you very much. Will you stay there? There

- 1 may be some further questions for you.
- 2 LADY JUSTICE HALLETT: Mr Coltart?
- 3 Questions by MR COLTART
- 4 MR COLTART: Only a few for the time being, thank you,
- 5 Mr Edmondson. Just going back to the access overload
- 6 request, I just want to clarify one or two things, if I
- 7 may.
- 8 I think Mr Keith suggested that it might have been
- 9 a request in relation to the O2 network. Am I right in
- 10 thinking, in fact, that the London Ambulance Service was
- on Vodafone at that time?
- 12 A. Yes, that's correct.
- 13 LADY JUSTICE HALLETT: The witness said it was all the
- 14 networks he asked.
- 15 MR COLTART: I was going to go on to clarify that, if I may.
- 16 We know that, in due course, the City Police made
- 17 a request in relation to the O2 network, but -- and this
- is my Lady's point -- is it the case that you were able
- 19 to make a request that would cover all of the networks?
- 20 A. No, the request would be for ACCOLC, so it's a broad
- 21 heading procedural request that says, as a service, or
- as an organisation, we request ACCOLC to be made.
- 23 To be frank, the protocol is and was at the time,
- 24 just slightly grey in terms of how that happens, because
- 25 we were aware in the Ambulance Service that all of our

- 1 phones had ACCOLC SIM cards, so by putting that request
- 2 in, that would have got faxed over or sent to the police
- 3 at -- Metropolitan Police, and then they would be able
- 4 to make the decision. That's what was agreed with the
- 5 ACCOLC system.
- 6 The technical side of how they would decide whether
- that's one network versus another or whether it's just
- 8 all of the networks, I'm not aware of.
- 9 Q. Just pausing there and taking it in stages a bit, you
- 10 say that all of your phones had SIM cards which were
- 11 ACCOLC-effective or registered, however you want to
- describe it. Who do you mean by that? Do you mean all
- 13 the ambulance staff there that day, the crews and
- 14 everybody?
- 15 A. No, all ambulance officers had ACCOLC SIM cards.
- 16 Q. Assist with us the terminology, is an officer different
- 17 from a paramedic?
- 18 A. Yes, so paramedics and technicians are the technicians,
- so they're the people that work on the ambulances.
- 20 Q. Yes.
- 21 A. Then the officers are generally the two-starred officers
- and above and they are the managers of the organisation.
- 23 Q. So they would be the beneficiaries of any request that
- 24 was accepted? It would assist the officers, it would
- 25 enable them to use their mobile phones in that

- 1 particular area?
- 2 But just going back to the networks for a minute,
- 3 I mean, are you telling us that if you -- if your
- 4 request had been accepted, it might have had
- 5 implications for the networks other than those used by
- 6 the London Ambulance Service?
- 7 A. It may well have done. As I said, I don't understand
- 8 the full technical side of how they would have
- 9 implemented it. But my impression was the fact that, if
- 10 you had an ACCOLC SIM card, with the Police, Fire,
- 11 Ambulance Service, and that is instigated, then the
- mobile phone companies, or the coordinator of the mobile
- 13 phone companies, would enact that on all of those SIM
- 14 cards.
- 15 But, as I said, I don't know the full technicalities
- 16 of it.
- 17 Q. All right, we'll come back to it, I think, later, when
- 18 we might be slightly better sited in relation to that
- 19 issue.
- 20 Can I ask you just one other thing about your
- 21 attempts on that day in relation to Aldgate to
- communicate with Central Ambulance Control. You say in
- 23 your witness statement -- I don't know whether you have
- 24 a copy of it in front of you, but I'm sure one could be
- 25 provided, if necessary. This is page 5:

- 1 "At 10.16 Aldgate was cleared of casualties. There
- 2 were approximately ten ambulances involved on scene and
- 3 seven London Ambulance Service officers. Between 10.16
- 4 and 10.30, I attempted to liaise with Central Ambulance
- 5 Control about where they wanted the resources on scene
- 6 deployed to."
- 7 So this is you trying to get hold of the
- 8 Control Centre to say, "I've got spare capacity, where
- 9 do you want them to go?", is that right?
- 10 A. Yes, that's correct.
- 11 Q. Then you say:
- 12 "At 10.48 hours, Central Ambulance Control
- instructed me to send six ambulances to King's Cross and
- 14 the remaining four to Russell Square."
- 15 Then you and Mr Wasp were asked to go to
- 16 Russell Square. So is it the case that it took between
- 17 10.16 and 10.48 for Central Ambulance Control to get
- a message through to you that a further six ambulances
- 19 were required at King's Cross?
- 20 A. Yes, that's correct.
- 21 LADY JUSTICE HALLETT: How are you trying to communicate
- 22 that? Was that radio?
- 23 A. As far as I can recall, it was -- I'm sure there was
- 24 a radio message that went through at some point, but if
- 25 it was radio, it would be on the log. But I certainly

- 1 remember ringing up Central Ambulance Control, probably
- on two occasions, to say "We have these resources, just
- 3 advise me where you want me to deploy them to."
- 4 LADY JUSTICE HALLETT: So you did get through?
- 5 A. Eventually, yes.
- 6 LADY JUSTICE HALLETT: So what was the problem before?
- 7 A. It was problematic just from the fact of trying to get
- 8 a line again available to speak to them and, if I did
- 9 get a line, then I was getting the engaged tone in
- 10 Central Ambulance Control because the lines there were
- 11 busy. So it was a continual circle of just keep trying
- 12 until such time I can get through.
- 13 And I did manage to have, I think, about two
- 14 conversations with them around "We've got these
- 15 resources", and then I think the second message was,
- "Yes, we now know where you're needed."
- 17 MR COLTART: But in the meantime, the six ambulances that
- 18 did go to King's Cross at 10.48 were parked at Aldgate,
- 19 were they, with no one knowing where they should go?
- 20 A. Yes, we were still at Aldgate, there were still jobs
- 21 that we were doing. As an example, we had our emergency
- 22 support vehicle that we were attempting to recover
- 23 equipment and stretchers and other bits and pieces that
- 24 were at street level. So while we were waiting for that
- 25 decision to be made, they were actively engaged in

- 1 making sure that their vehicles were restocked and that
- 2 big vehicle was restocked as well.
- 3 Q. Finally this, because you've kindly agreed to come back,
- 4 and we'll deal with the debrief process at the beginning
- of next year, but you collated all of the feedback which
- 6 was provided in the various different forums, didn't
- 7 you, so whether it was meetings, people filling out
- 8 debrief forms, whatever it may be, it was your
- 9 responsibility, as we understand it, to put all of that
- 10 together?
- 11 A. Yes, that's correct.
- 12 Q. It was obviously important that that information and
- 13 that feedback was conveyed to the senior management at
- 14 the London Ambulance Service because they were the
- 15 people who would consider what steps should be taken as
- 16 a result of it?
- 17 A. Yes, that's correct.
- 18 Q. How was the information conveyed to them? Was it done
- 19 through meetings? Did you write a report? Were
- 20 there -- I mean, tell us, how was it done?
- 21 A. There was a Gold debrief which effectively means all the
- 22 senior -- the very most senior managers. So they were
- 23 involved in that debrief and that quite clearly raised
- some of the issues that we'd already discovered were
- 25 lessons identified.

- 1 Q. Sorry to interrupt you, but did you attend that
- 2 yourself?
- 3 A. Yes, I did. And then there was a report that was done
- 4 by Peter Horne, which we looked at at the beginning of
- 5 this before the break.
- 6 Q. His draft debrief report?
- 7 A. Yes.
- 8 Q. I think September 2005.
- 9 A. Yes. That report was done. There was also an action
- 10 plan which had a number of actions in it. There was,
- 11 I think, about 40 or 50 pages' worth of actions, and
- there was also regular meetings, there was a meeting
- that was almost a multidepartment meeting, and there
- 14 were a number of individual meetings that went to
- individual departments if they had a specific task they
- 16 had to enact on.
- Q. Do you know, can you recall -- and say if you can't --
- was that process completed, in terms of information
- 19 being conveyed to the senior management in advance of
- 20 the London Assembly review which started
- in November 2005, or I think that's at least when people
- 22 attended the London Assembly, to explain to them what
- 23 had happened and what was being done about it?
- 24 A. I can't recall the exact timings. The action plan,
- 25 which was the main document, was passed over to

- 1 management and we were actively working on those lessons
- 2 identified, to the point that even, I would suggest,
- 3 within a week to ten days, we had already started with
- 4 management consent, started acting on certain critical
- 5 bits of lessons learnt. So the advent of having pagers
- 6 back into the Ambulance Service or putting the
- 7 predetermined attendance into place for declared major
- 8 incidents, and also incident officer management teams,
- 9 because we knew that the threat level, terrorist threat
- 10 level, had also increased and that there was a potential
- 11 for, you know, more incidents.
- 12 So all of those things happened literally within
- days of these action plans starting to come alive.
- 14 MR COLTART: Thank you very much, and we can return to that
- 15 later.
- 16 MR SAUNDERS: Nothing thank you, my Lady.
- 17 MS SHEFF: Nothing, thank you.
- 18 LADY JUSTICE HALLETT: Ms Boyd?
- 19 Questions by MS BOYD
- 20 MS BOYD: Mr Edmondson, just one question. I think in your
- 21 statement you've estimated that there were 200
- 22 casualties, of which 30 to 40 were seriously or very
- 23 seriously injured and 160 walking wounded.
- 24 A. Yes, that's correct.
- 25 Q. We've heard evidence that the first fire crews to arrive

- were engulfed by casualties emerging from the station,
- 2 this was at about 9.00. So were firefighters able to
- 3 supplement the paramedics by providing basic first aid
- 4 to those walking casualties?
- 5 A. Yes, they were. The only challenge I think that we had
- 6 was the firefighters understanding the triage system,
- 7 but in terms of providing supplementary first aid,
- 8 I know, after the incident, paramedics and technicians
- 9 were telling me immediately that people were assisting
- 10 with first aid. But it was the understanding of the
- 11 triage system that I think was a bit of a difficulty for
- 12 people.
- 13 MS BOYD: Thank you.
- 14 LADY JUSTICE HALLETT: Ms Simcock?
- 15 Questions by MS SIMCOCK
- 16 MS SIMCOCK: Thank you, my Lady. Mr Edmondson, could you
- 17 explain what the role of an emergency planning manager
- 18 is?
- 19 A. Yes. An emergency planner is -- or my day job is
- 20 basically writing high risk contingency plans. So, for
- 21 example, I have the portfolio for London Underground,
- 22 Network Rail and airports. Training members of staff,
- 23 whether it be control staff, paramedics or officers in
- 24 mass casualty incident management, event planning, and
- 25 then incident response. So this was providing tactical

- 1 advice to everybody from paramedics through to Control
- 2 and officers.
- 3 Q. Thank you. What was your experience of major incidents
- 4 by July 2005?
- 5 A. Well, I started in the Ambulance Service in 1990. 1999
- 6 I started as an emergency planner, and within the first
- 7 month of being an emergency planner I was faced with
- 8 assisting to manage the David Copeland bombs, so that
- 9 was the Brixton, the Brick Lane and the Soho bomb, along
- 10 with a mass casualty incident that we had at Peckham
- 11 swimming pool.
- 12 Then, from that point onwards, up to the point where
- 13 I left the Ambulance Service, I attended and have been
- involved in several -- several major incidents from
- 15 train crashes to airport incidents.
- 16 Q. Thank you. We know that the bomb at Aldgate exploded at
- 17 8.49 am and that the scene was clear of live casualties
- 18 by 10.16. In your experience of major incidents, is
- 19 that sort of timing for clearance of this type of
- 20 incident unusual?
- 21 A. Yes, very much so. It's actually very quick. My
- 22 experience of major incidents, not just in this country
- 23 but abroad -- I do work in Sweden, and other areas -- it
- takes a lot longer to manage that number of casualties
- and get them extricated to hospital, and I have to say

- 1 I would put that down to the ambulance staff that were
- 2 there on the day. Some of them had attended main
- 3 incident training a few weeks earlier and some of them
- 4 attended an Underground exercise that we had as well.
- 5 So I put it down to the fact they knew what they had to
- 6 do.
- 7 Q. Thank you. Do you know, by 10.16, how many ambulances
- 8 had attended Aldgate in total?
- 9 A. The total -- I think the total number of ambulances that
- 10 we had on-site to assist us was 17 ambulances.
- 11 Q. You redeployed the ten you had left, once the scene had
- 12 been cleared to King's Cross and Russell Square?
- 13 A. Yes, that's right.
- 14 Q. Thank you. Her Ladyship asked some questions this
- 15 morning of Mr Rigby about identification of those in
- 16 command from the other emergency services. Were there
- 17 London Ambulance Service tabards identifying those in
- 18 command at Aldgate?
- 19 A. Yes, there were.
- 20 Q. What were those?
- 21 A. The Bronze roles have a yellow top and then a green and
- 22 white chequered bottom to them with the role that that
- 23 person takes, so whether it's primary triage, secondary
- 24 triage, parking.
- 25 The Silver has a silver tabard and the technical

- 1 adviser has a half-silver, half-chequered tabard.
- Q. So the actual colour silver is on the tabard, either
- 3 fully or in half?
- 4 A. Yes.
- 5 Q. Were you wearing one of those?
- 6 A. Yes, I was.
- 7 Q. Which one?
- 8 A. I was wearing the half version, so I had silver on the
- 9 top and then chequers on the bottom.
- 10 Q. Who was wearing the full silver one, if anyone?
- 11 A. An ambulance operations manager called Dave Campbell,
- and Dave was one of the officers that was deployed to
- 13 the incident, probably -- I think probably about quarter
- to 10, something like that, and he presented himself to
- me and said that he'd been sent to act as the incident
- officer and he actually asked me "You've been doing this
- for a period of time, what would you like me to do?"
- 18 Q. Mr Rigby spoke about speaking to a senior London
- 19 Ambulance Service officer. Do you think that was you or
- 20 Mr Campbell?
- 21 A. It would have been Mr Campbell, because I actually
- 22 didn't have the opportunity to speak to any
- 23 Fire Brigade. I only spoke to City, a City police
- officer in the initial stages of the incident.
- 25 Q. Thank you. My Lady, there is a photograph provided by

- 1 Mr Edmondson of the scene at Aldgate that day that shows
- 2 the tabards on the day, which I think will be on
- 3 Lextranet in due course.
- 4 LADY JUSTICE HALLETT: Thank you very much.
- 5 MS SIMCOCK: Thank you very much, I'm very grateful.
- 6 LADY JUSTICE HALLETT: Any other questions for Mr Edmondson?
- 7 That's it. Thank you very much, Mr Edmondson. By
- 8 the sounds of it we may have to ask you to come back in
- 9 the new year, but thank you for the time being.
- 10 A. Thank you, my Lady.
- 11 MR KEITH: Mr Hay will call the next witness, my Lady.
- 12 MR HAY: My Lady, may I invite you to call David Roney?
- 13 SUPERINTENDENT DAVID JOHN RONEY (sworn)
- 14 Questions by MR HAY
- 15 MR HAY: Can I ask you to give your full name to the court,
- 16 please?
- 17 A. David John Roney.
- 18 Q. Superintendent Roney, isn't it?
- 19 A. Yes.
- 20 Q. May I first start with an apology? I gather we asked
- 21 you at very short notice yesterday evening to come to
- court this morning. We were rather over-optimistic?
- 23 A. That's okay, no problem.
- Q. You're currently a superintendent with the British
- 25 Transport Police?

- 1 A. Yes, I am, yes.
- Q. But in July 2005, you were a chief inspector with the
- 3 City of London Police?
- 4 A. Yes, that's correct.
- 5 Q. On 7 July, you were an acting superintendent?
- 6 A. Yes, I was.
- 7 Q. On that morning, you actually came into London by train
- 8 into King's Cross?
- 9 A. Yes.
- 10 Q. What time did you arrive at King's Cross?
- 11 A. I arrived at King's Cross at about 9.00.
- 12 Q. When you were at King's Cross, did you notice anything
- in particular going on there?
- 14 A. There were crowds of people, but that's normal. Whilst
- I was there, I received a phone call from one of my
- 16 colleagues explaining that there had been, as he
- 17 thought, an explosion at Liverpool Street and that he
- 18 was coming to collect me.
- 19 Q. On that particular day, your intended duties were to act
- 20 as ground commander in respect of the G8 conference?
- 21 A. That's correct, yes.
- 22 Q. That's because there were potentially going to be
- 23 demonstrations in London at about midday?
- 24 A. Yes, a number of protests were anticipated in London
- 25 that day.

- 1 Q. But events obviously overtook matters?
- 2 A. Yes.
- 3 Q. You were told that there had been an explosion at
- 4 Liverpool Street.
- 5 A. Yes.
- 6 Q. I think you then asked to be collected from
- 7 King's Cross?
- 8 A. Yes, that's correct.
- 9 Q. Do you recall approximately what time you were collected
- 10 from King's Cross?
- 11 A. It was just after 9.00.
- 12 Q. If you can't, don't worry.
- A. I can't recall, but it was just after 9.00 that I would
- 14 have been collected.
- Q. You then made your way to Snow Hill police station?
- 16 A. That's correct, yes.
- 17 Q. On your way there, did you hear anything further as to
- 18 what had happened at Liverpool Street, as you understood
- 19 it?
- 20 A. Yes, there was a radio message that I heard which
- 21 explained that there had been an explosion at Aldgate
- 22 and I also received -- I telephoned
- 23 Chief Inspector Fallows, who was my opposite number at
- 24 Bishopsgate police station, who explained to me further
- 25 that he was going to the scene, which we then understood

- 1 to be Aldgate, and asked if I could go with him, once
- 2 I had got to Snow Hill, to give him some assistance.
- Q. Can we have up on the screen please [COLP18-4]? Down at
- 4 the bottom, 09.10.32, this is a message from a police
- officer City of London Police officer, Mr Kemp.
- 6 A. Yes.
- 7 Q. It says:
- 8 "This is a bomb in one carriage 100 yards into the
- 9 tunnel. I have multiple casualties, some poss fatal.
- 10 Need a police liaison officer here at the Aldgate end.
- 11 LAS also required, as well as more police officers to
- 12 take witness statements."
- 13 A. Yes.
- 14 Q. Do you recall actually being aware of that particular
- 15 message?
- 16 A. Yes, I was in the car having been collected in the
- 17 Gray's Inn Road area at the time that call was made, so
- 18 I heard it in the car whilst in the car on the way to
- 19 Snow Hill.
- 20 Q. Do you recall whether, at that point,
- 21 Police Officer Kemp declared a major incident?
- 22 A. I believe that he did, yes.
- 23 Q. But it's not recorded on that message?
- 24 A. No, but I believe that he did.
- 25 Q. You say you believe he did. Do you recollect that or is

- 1 it --
- 2 A. My recollection, although it isn't in my statement, was
- 3 that he had declared it as a major incident and
- 4 I understood, when I redeployed from Snow Hill to
- 5 Aldgate, that I was going to deal with a major incident.
- 6 Q. What are the consequences of declaring a major incident
- 7 with respect to the City of London Police?
- 8 A. It would mean that resources are deployed to that
- 9 incident, resources that may otherwise be engaged on
- 10 other duties, back office duties, or officers were
- 11 deployed -- would be deployed from the other division to
- the division where the major incident had occurred.
- 13 Q. You went to Snow Hill --
- 14 A. Yes.
- 15 Q. -- and I think there you briefed Chief
- 16 Superintendent Sharp?
- 17 A. Yes, I did.
- 18 Q. What did he understand to be the position at that time?
- 19 A. As I explained it to him, that I had spoken to
- 20 Chief Inspector Fallows, that they believed there had
- 21 been an explosion on a train at Aldgate. At that time,
- 22 it was a little bit unclear exactly what the position
- 23 was, but that I had had a request to go and assist
- 24 Chief Inspector Fallows and that he was going to take
- over as running the western side of the City.

- 1 Q. Was there any awareness, as far as you were aware at
- 2 that point, that there had been other incidents in
- 3 London?
- 4 A. I wasn't aware at the time myself, no.
- 5 Q. Was Chief Superintendent Sharp aware?
- 6 A. No, I don't believe he was.
- 7 Q. You then made your way to Aldgate?
- 8 A. Yes.
- 9 Q. What time do you believe you arrived there?
- 10 A. At around about 9.30.
- 11 Q. Can we have up on the screen [INQ9754-4]?
- 12 This is an extract from your log?
- 13 A. Yes.
- 14 Q. Who is your loggist?
- 15 A. It was PC James Lyon, PC712.
- 16 Q. When you arrived, what was your impression of the scene?
- 17 A. A number of casualties in the entrance to the
- 18 Underground station and outside the Underground station,
- 19 a number of walking wounded milling around outside the
- 20 station, a large number of emergency vehicles, and it
- 21 was obvious that there had been a major incident within
- 22 the station.
- Q. You met with Chief Inspector Fallows.
- 24 A. Yes.
- 25 Q. We can see, looking at your log, "09.35,

- 1 Chief Inspector Fallows, Silver."
- 2 A. Yes.
- 3 Q. You were made Bronze control. Is that correct?
- 4 A. Yes, the decision was that he would be Silver, because
- 5 it was within Bishopsgate's area of responsibility and
- 6 that I would be the Bronze commander responsible for
- 7 everything outside of the station within the outer
- 8 cordon.
- 9 Q. What does that mean in terms of Bronze itself, what are
- 10 the responsibilities?
- 11 A. A Bronze is the ground commander responsible for
- operational decisions and deployment. In my case, in
- 13 this particular role, for everything within the outer
- 14 cordon area, which was from the outer cordon up to the
- inner cordon which was basically the Underground station
- 16 itself.
- 17 Q. Looking at your log, it appears that you then took steps
- at the 9.42 to extend the Command structure.
- 19 A. Yes. I designated Inspector Burgess to be Bronze
- 20 search. Obviously, concerned about secondary devices
- 21 and also to ensure a safe working area for emergency
- 22 services. And Bronze cordon is Inspector Barnard, to
- 23 have responsibility for setting up and maintaining the
- 24 integrity of cordons for the outer cordon and also the
- 25 inner cordon.

- 1 Q. Once you had appointed those roles, was that the first
- 2 time you would say that there was a coordinated Command
- 3 structure in place?
- 4 A. Yes, obviously the first officers at scene would have
- 5 been in command and control, and certainly
- 6 Sergeant Kemp, from what I'd heard on the radio, was in
- 7 control and in command of what was going on from
- 8 a City Police point of view.
- 9 But when I arrived there, it was the first
- 10 opportunity really that Chief Inspector Fallows,
- 11 Chief Inspector Pacey from the BTP and myself had had to
- 12 actually get together and to put a proper structured
- 13 Command team in place.
- 14 Q. Was that your immediate priority on arrival?
- 15 A. Yes, it was.
- 16 Q. Continuing to look at your log, 09.45, it says "cancel
- 17 Israeli event", and that's because there was a Middle
- 18 East conference, was there?
- 19 A. There was a conference in Liverpool Street and, in order
- 20 to -- because of the close proximity to the explosion,
- 21 and because of the sensitivities around the event,
- 22 I think it made sense to cancel that event to stop the
- 23 relevant dignitaries attending, and also it enabled us
- 24 to move resources from that event to assist with this
- 25 major incident.

- 1 Q. How many resources were at that event, do you know?
- 2 A. I'm unable to say at the moment, I have no record of
- 3 that.
- 4 Q. "09.45, Silver control to The Minories". Why was
- 5 the decision made to move Silver control?
- 6 A. To a place where it was easily accessible for other
- 7 emergency services or our own staff to get to that
- 8 needed to -- far enough away from the actual seat of the
- 9 incident, so as it then not to be -- it not to be in the
- 10 way, and also experience learnt as well, if there had
- 11 been secondary devices or whatever, that again, it's far
- 12 enough away so as not to be in danger from those sort of
- 13 devices.
- Q. You then go on to say, still at 09.46, looking at the
- 15 bottom, it says:
- 16 "Request working channels 1 to 3."
- 17 Then:
- 18 "Unable."
- 19 Can you just explain to us what that means?
- 20 A. I requested the City of London Police control room to
- 21 set up a designated working channel for the incident at
- 22 Aldgate, which would have enabled all the officers
- 23 working on that incident to have worked on a dedicated
- 24 radio channel so that they could just concentrate on
- 25 that particular incident, that there wouldn't be other

- 1 radio traffic interfering.
- 2 Q. That suggests that there was other radio traffic
- 3 interfering with the channel you were using.
- 4 A. I was concerned that, as our incident became larger and
- 5 more resources were deployed to it, there could be the
- 6 possibility of too much traffic for one channel.
- 7 Q. But it says "unable".
- 8 A. Yes.
- 9 Q. Was that request actioned?
- 10 A. The request -- they were unable -- the Control inspector
- 11 was unable to provide a separate working channel because
- of lack of staff in the control room at that time.
- 13 Q. Now, I'm sure every day in the City of London there are
- 14 many events going on.
- 15 A. Yes.
- 16 Q. But on this particular day, you had the Middle Eastern
- 17 event?
- 18 A. Yes.
- 19 Q. You also had the G8 conference and the potential for
- 20 demonstrations?
- 21 A. Yes.
- 22 Q. Did that lack of staff in any way surprise you?
- 23 A. Not really. Certainly, the Israeli event will have been
- 24 controlled from the normal working channel and the G20
- 25 events across London were being run under

- 1 Operation Benbow protocols as a pan-London event which
- 2 would have been controlled from Metropolitan Police GT.
- 3 Q. Just clarify, Operation Benbow, that's when more than
- 4 one of the police, either Metropolitan Police, City of
- 5 London Police or British Transport Police are involved,
- 6 but one of you takes priority in running the incident?
- 7 A. It's a set of command protocols for large major events
- 8 in London where the three police forces in London --
- 9 BTP, the Metropolitan Police and the City of London
- 10 Police -- will work to a single Command structure and
- 11 resources from all three forces will work together, and
- that's what we had in place for G20 that day.
- 13 Q. We know that was the Special Operations Room at the
- 14 Metropolitan Police --
- 15 A. Yes, yes.
- 16 Q. -- known as GT.
- 17 A. Yes.
- 18 Q. Can we turn over the page [INQ9754-5], please? 09.50 reports of
- 19 explosion at Tavistock place on bus/Edgware Tube."
- 20 A. Yes.
- Q. Was that the first time you were aware of other
- 22 incidents happening in London?
- 23 A. Yes, it was.
- Q. Do you know whether or not -- I was going to ask you
- 25 whether or not you if you knew if

- 1 Chief Inspector Fallows -- but we can ask him that next.
- 2 Looking further down:
- 3 "10.02, Mr Robertson appraised on phone."
- 4 Who's he?
- 5 A. Chief Superintendent Alex Robertson was the chief
- 6 superintendent in charge of the anti-terrorism and
- 7 public order department, which is the Specialist
- 8 Operations Department of the City of London Police, who
- 9 was the -- at that time, the City Gold Commander for
- 10 this event, had taken on that role.
- 11 Q. That was the first time he was made aware of the scale
- 12 of the incident?
- 13 A. He contacted me by phone to get an update of what was
- 14 going on, and I gave him an update, as I understood it
- 15 at the time.
- 16 Q. So did he obviously have some awareness of what was
- 17 happening?
- 18 A. Yes, he did.
- 19 Q. Then it appears to be -- right at the bottom, it appears
- 20 to be maybe 10.04 or 10.07:
- 21 "Strategy."
- 22 A. Yes, when he telephoned me, the telephone call was
- 23 partly to get an update of what the situation was, but
- 24 also to relay to me the Gold strategy for the policing
- 25 of the incident at Aldgate.

- 1 Q. The strategy he put in place was, firstly, prevent loss
- 2 of life?
- 3 A. Yes, to prevent loss of life, to maximise the
- 4 opportunities to gather evidence of offences, to
- 5 reassure the public and to hasten a return to normality.
- 6 Q. If we could just go over the page [INQ9754-6], please, 10.10,
- 7 there's a message saying train was cleared by EXPO.
- 8 A. Yes.
- 9 Q. That's the Metropolitan Police Service explosive
- 10 officers?
- 11 A. Yes.
- 12 Q. Then "to be treated as crime scene"?
- 13 A. Yes.
- Q. Does that mean, at that point, all live casualties had
- 15 been removed?
- 16 A. Yes, that is the case.
- 17 MR HAY: Superintendent, thank you very much, I have no more
- 18 questions for you, but others might.
- 19 LADY JUSTICE HALLETT: Does anybody else have any questions?
- 20 Well, thank you very much indeed and I am very sorry
- 21 if we didn't give you much notice. Thank you.
- 22 MR KEITH: My Lady, may I invite you to call
- 23 Geoffrey Fallows.
- 24 LADY JUSTICE HALLETT: Did we give Mr Fallows enough notice?
- 25 MR KEITH: My Lady, I'm afraid Mr Fallows had the same

- degree of notice and I will extend the same apology to
- 2 him as well. I'm entirely responsible, Superintendent.
- 3 THE WITNESS: No problem, my Lady.
- 4 MR GEOFFREY FALLOWS (sworn)
- 5 Questions by MR KEITH
- 6 MR KEITH: Could you give the court your full name, please?
- 7 A. Yes, Geoffrey Fallows, Superintendent, City of London
- 8 Police stationed at Wood Street.
- 9 Q. Superintendent, may I formally apologise to you for the
- 10 fact that you were brought to court this morning? We
- 11 hoped to speed up the process of having your evidence
- 12 received by her Ladyship, but my expectations were not
- 13 met this morning and, as a result, you have been made to
- 14 wait. I do apologise.
- 15 In 2005, you were not a superintendent; you were
- 16 a chief inspector?
- 17 A. That's correct.
- 18 Q. I think that morning, you were on duty at Bishopsgate
- 19 police station?
- 20 A. That's correct.
- 21 Q. You had a particular function that you were carrying out
- 22 that morning?
- 23 A. Yes, I was the overall responsibility for the Israeli
- 24 Opportunities Conference at the Great Eastern Hotel in
- 25 Liverpool Street.

- 1 Q. When you say you had overall responsibility, does that
- 2 mean that you were, in essence, Gold Commander for that
- 3 event?
- 4 A. That's correct.
- 5 Q. I won't take you in detail to your very extensive
- 6 operational experience, but part of your experience has
- 7 included, or did include, then, being trained with Gold
- 8 and Silver accreditation for the command of firearms
- 9 incidents and other operational aspects in City of
- 10 London Policing?
- 11 A. That's correct.
- 12 Q. But in relation to 7/7, you subsequently became
- 13 a Silver Commander, did you not?
- 14 A. I did.
- 15 Q. That is what I want to ask you about, please, if I may.
- 16 Did you receive a report about 8.50 of a sound of an
- 17 explosion being recorded in Liverpool Street?
- 18 A. That is correct.
- 19 Q. As a result of that report, did you do anything?
- 20 A. Yes, I left the office and walked over to
- 21 Liverpool Street to see what I could do, because I was
- 22 obviously aware that we had dignitaries about to arrive
- 23 at Liverpool Street and I was concerned about the
- 24 operation.
- 25 Q. Did you take any steps concerning whether or not further

- dignitaries should arrive at the conference or whether
- 2 or not it should be delayed or adjourned or stopped
- 3 altogether?
- 4 A. I put a halt on the conference, I stopped any further
- 5 dignitaries coming into the area and spoke to the
- 6 firearms officer in charge of the operation, from the
- 7 firearms perspective, to await any further update with
- 8 a view to cancelling it completely.
- 9 Q. It was immediately apparent to you that the sound of an
- 10 explosion could potentially be the indicator of a major
- incident, and did you therefore ask one of your officers
- 12 to start keeping a log for that time?
- 13 A. I did. That was PC Delia Heath.
- Q. Could we please have on the screen [INQ9794-6]. At 09.06
- do we see there:
- 16 "Great Eastern on hold until confirmation. Cordon
- 17 off. Liverpool Street station."
- 18 A. That's correct.
- 19 Q. Was that a log reflecting the decision to put the
- 20 Great Eastern Hotel, which is where the event was taking
- 21 place, on hold?
- 22 A. That's correct.
- Q. Did you have a call sign that morning CPC3?
- 24 A. That's correct, yes.
- Q. You did. All right. A few moments later, we know that

- 1 Police Sergeant Kemp informed the control room that an
- 2 incident had occurred on a train at Aldgate. Did you
- 3 take any further steps as a result of that additional
- 4 piece of information?
- 5 A. Yes, we were still unclear of what was happening at
- 6 Liverpool Street, so I have some officers there, because
- 7 a rendezvous point had already been set up in
- 8 Liverpool Street, with the BTP and some of our officers,
- 9 and with the information that I had, I moved to Aldgate
- with Inspector Barnard, who was the early turn duty
- 11 officer, and his driver.
- 12 Q. I think Inspector Barnard had been police Silver for the
- 13 conference.
- 14 A. That's correct.
- 15 Q. If recollection serves me right, did he become
- 16 subsequently Silver cordons at Aldgate?
- 17 A. Bronze cordons.
- 18 Q. Bronze cordons at Aldgate. So you took a certain number
- 19 of your senior officers with you?
- 20 A. Just Paul Barnard and myself, and a driver and my
- 21 loggist.
- Q. Right. What did you see when you arrived at Aldgate?
- 23 A. I've seen a confusion. There were injured people out of
- 24 the front of the station. Some blackened by injuries
- and soot. There was a fire engine already on scene and

- 1 people, officers, moving into the station.
- 2 Q. What was the first priority as you saw it?
- 3 A. I was still thinking potential terrorist activity, and
- 4 setting up a rendezvous point for that area to receive
- 5 the other emergency services that were coming in, and to
- 6 make sure that was cleared by EXPLO detection dogs.
- 7 Q. Just tell us something about the importance of
- 8 establishing an RVP in this sort of incident?
- 9 A. It's an area where people can be coordinated on their
- 10 arrival. It also has somewhere where you can have
- 11 vehicles put aside, put casualties back to that area, we
- had an area set aside for that adjacent to that. But
- it's important that we have one point for everybody to
- turn up to, so we can have an idea of who we have and
- 15 what tasks may be.
- 16 Q. Is it also important that, when you've identified an
- 17 RVP, that means of entry and access, in essence, to an
- incident are carefully controlled to allow other
- 19 emergency services to attend?
- 20 A. That is correct, and that also assists with putting the
- 21 cordons in place as well.
- Q. Can we have on the screen [INQ9794-8]? This is an entry
- 23 timed at 09.09:
- 24 "LFB Underground/Liverpool Street. LAS liaised",
- 25 I think?

- 1 A. Yes.
- 2 Q. "BTP Munn ..."
- 3 Inspector Munn possibly?
- 4 A. Inspector Munn, I believe.
- 5 Q. Yes:
- 6 "... liaised casualty ..."
- 7 Then I'm afraid we can't read the last word. But
- 8 does this indicate that, fairly shortly after your
- 9 arrival, you had to commence liaising with members of
- 10 the other emergency services?
- 11 A. That's correct. Inspector Munn obviously was BTP, but
- 12 that's correct, yes.
- Q. Did you take any steps, as far as you can recall, to
- 14 contact the London Fire Brigade to ask them to send more
- 15 appliances or to attend or to give them further
- 16 information?
- 17 A. No, as far as I was aware, the Fire Brigade were already
- on the tracks or in the station because the -- I believe
- 19 the engine was outside. One of my officers spoke to
- 20 somebody in the engine, but as it was vacated, I assumed
- 21 they were downstairs on the track, because I knew that
- 22 Neil Kemp was already down there.
- 23 Q. I only ask because, in your statement which you've most
- 24 recently prepared for my Lady's assistance, you do say
- 25 you asked for a supervisor from the LFB to attend?

- 1 A. I did, I put that over the radio, yes.
- 2 Q. Why was that?
- 3 A. Because it was clear we were going to need -- it was
- 4 a major incident and it was clear we were going to need
- 5 further resources and some form of Command structure
- 6 later in the day. So I asked for an LFB supervisor,
- 7 I believe, I can't remember the exact words.
- 8 Q. Why later in the day? As we'll come to in a moment,
- 9 with the establishment of your own police Command
- 10 structure, is it vital to have a Command structure in
- 11 place at the beginning, or can one afford to have
- 12 a short time lag whilst the situation becomes
- 13 sufficiently robust?
- 14 A. Correct. As anything like this would unfold, the first
- thing you do is you go on there and you deal with the
- scene as you see it. You don't think about a Command
- 17 structure and briefings, et cetera. When you have the
- 18 resources to do that -- which is why I asked for
- 19 Dave Roney to come over, Chief Inspector Roney -- that
- 20 gave us the resilience then, but that was after 9.30.
- 21 Leading up to that, as you see, areas have to be
- 22 cleared. It's everybody does what they can at the time.
- 23 It's responding with a hands-on approach to start off
- 24 with.
- Q. Is that why, as we've just heard from

- 1 Superintendent Roney, there wasn't a Silver meeting
- 2 formally declared until 9.30 or, rather, you didn't
- 3 declare yourself Silver until 9.30?
- 4 A. Absolutely right, absolutely right.
- 5 Q. So what was actually going on in the first 20 minutes of
- 6 your arrival at the scene in terms of the City of London
- 7 Police, as far as you could tell?
- 8 A. Right, we were clearing the area, putting in cordons,
- 9 which is obviously very important, trying to clarify
- 10 what was happening, if this was the only incident that
- 11 we had, or if it was connected still to
- 12 Liverpool Street, because I still had a contingency
- officer at Liverpool Street, because one of the manhole
- 14 covers had been dislodged through the blast, and it was
- 15 still unclear.
- 16 So I was considering the conference, cordons, RVP,
- 17 ensuring everything was clear, and getting the area
- 18 prepared for other emergency services to come in,
- 19 ambulances and Fire Brigade.
- 20 Q. Did that include making the first steps to ensure that
- 21 the walking wounded could be taken away from the scene
- 22 to go to hospital?
- 23 A. That's correct, sir, I identified the buses would be
- 24 used for that.
- 25 Q. From what you've said, it's plain that you were

- 1 concentrating on putting into place all the necessary
- 2 steps for arranging this: cordons, RVPs, removal of
- 3 casualties from the scene, means of access from the
- 4 other emergency services.
- 5 What steps, if any, were you able to take to direct
- 6 resources towards the train itself, or was that
- 7 something that was already in hand?
- 8 A. That was already in hand. I had PS Kemp, who I know
- 9 well, I know his experience and his abilities. He had
- 10 been reporting back with a small team of officers that
- 11 he'd had on plainclothes operations that morning. He
- 12 had made his way to the actual carriage and he was
- trying to get messages back to our control room, the
- 14 best that he could. So I knew we had people on the
- track. It wouldn't have been something that you would
- 16 normally deploy to, because you've got to think about
- 17 safety, you've got to think about BTP, but I knew I had
- 18 people down there to get messages back and I left them
- 19 to do that.
- 20 Any other officers that did turn up, I didn't stop
- 21 them from going in.
- 22 Q. Who would have directed them in, though?
- 23 A. They would have -- most of them would have gone in off
- their own bat when they actually turned up at the very
- 25 initial stages, they normally make their way to the

- 1 scene.
- Q. We know that you heard Police Sergeant Kemp's report on
- 3 the radio that the incident was as a result of a bomb,
- 4 it was the report as we've just seen a moment ago of
- 5 Superintendent Roney at 09.10.32. Did hearing his
- 6 report trigger any consideration of whether or not he
- 7 had sufficient resources? You knew that he was down on
- 8 the track?
- 9 A. Yes.
- 10 Q. He was, in fact, inside the carriage?
- 11 A. Yes.
- 12 Q. Who, in terms of City of London Police Command, had the
- 13 responsibility of asking whether Sergeant Kemp had
- 14 enough officers with him or were you expecting him to
- ask for more resources if he needed it?
- 16 A. He did ask for more resources over the radio. He said
- 17 he wanted London Fire Brigade, he wanted London
- 18 Ambulance Service. He already had, I believe, BTP, or
- 19 BTP were around the area, because we saw that when
- 20 I turned up.
- 21 Q. They were, yes.
- 22 A. And he also requested a police liaison officer for the
- 23 front, I think to take witness details.
- 24 Q. Indeed, to start talking to witnesses and taking their
- 25 details.

- 1 A. Yes.
- Q. So again, as you were saying earlier, about the need to
- 3 ensure that the structure was sufficiently resilient
- 4 before you impose a Command structure, do you delegate
- 5 to officers on the scene quite a wide degree of
- 6 responsibility?
- 7 A. Absolutely.
- 8 Q. Get on with what they need to do before you start
- 9 directing further steps to be taken?
- 10 A. Absolutely right. I had a very good team on that day,
- 11 whom I knew well, Inspector Barnard I had known for
- 12 a long while, he was tasked with cordons, which he did
- 13 very swiftly and efficiently, with a rendezvous point,
- and it's just seeing where the gaps are and trying to
- 15 fill them the best you can at the time.
- 16 Q. One other gap was dealing with the attendance of the
- 17 MI -- the Multi-agency Initial Assessment Team, the
- 18 MAIAT?
- 19 A. That's correct.
- 20 Q. And also, I think, that you were concerned with checking
- 21 that the scene was clear of potential secondary
- 22 devices --
- 23 A. That's correct.
- Q. -- and ensuring that EXPO dogs were sent in to check?
- 25 A. That's correct. The RVP had been checked, secured by

- 1 the dogs and, when the team leader of the MAIAT team
- 2 turned up, we had a discussion, the issue of CBRN had
- 3 been raised, I was satisfied that it didn't appear to be
- 4 a CBRN incident because we have a step 1, 2 and 3
- 5 protocol which didn't appear to be (inaudible) at that
- 6 time. He agreed with me with that. I called him over
- 7 to the front of Aldgate station to discuss that matter
- 8 and then we moved over to Aldgate rendezvous point by
- 9 the bus station, and I discussed with him the need to
- search the station and I wanted the track south of the
- 11 station ideally searched because I was concerned where
- 12 the track actually run underneath the rendezvous point,
- and we had two dog handlers that were on standby.
- 14 They came over and they volunteered to do that,
- despite them being told that they hadn't cleared it for
- 16 CBRN, they deployed on their own.
- 17 Q. We've heard a considerable amount of evidence about the
- 18 distinction between Gold and Silver and Bronze in terms
- 19 of tactical, strategic, operational functions.
- 20 As shortly to become Silver Commander for City of
- 21 London Police at 9.30, what was the role of Silver City
- 22 of London Police in contradistinction to the other
- 23 emergency services? Were you providing support to them
- or was it -- in terms of dealing with the casualties and
- 25 the medical emergency that had arisen, or was your

- 1 function primarily concerned with detection and
- 2 investigation? You've mentioned, of course, that
- 3 witness details were already something that you were
- 4 considering.
- 5 A. Yes, I was concerned that people were just going to walk
- 6 off without obtaining their details, but it's a dual
- 7 role, really. As far as the police are concerned, we're
- 8 looking at saving of life, clearly, that's the most
- 9 paramount thing at the start, and then, after that,
- 10 scene protection. We also look at making sure that the
- investigation, the scene, is suitable for an
- investigation later on, so we have -- we preserve the
- 13 evidence, if you like.
- 14 Also, we coordinate the other emergency services
- where required, so we're responsible for ensuring those
- 16 three areas: coordination, saving of life and --
- 17 Q. Investigation?
- 18 A. Investigation.
- 19 Q. Those three strands were already evident, even before
- you declared yourself Silver Commander at 9.30?
- 21 A. That's correct.
- 22 Q. At 9.35 we know from your statement and from the log,
- 23 [INQ9794-12], please, sit rep, two fatalities, nine
- critical, and then we can see "C4 Bronze cordon, C3
- 25 Silver, B4 Bronze", which appears to be the setting out

- 1 of a Command structure?
- 2 A. That's my discussion with Dave Roney, that's correct.
- 3 Q. Did this reflect you taking the role of Silver Commander
- 4 and thereupon you liaised with your fellow
- 5 Silver Commanders and the other emergency services?
- 6 A. It did.
- 7 Q. We know -- and we've just heard from
- 8 Superintendent Roney -- that an operational strategy was
- 9 set by the City of London Police Gold Commander to
- 10 prevent loss of life, maximise opportunity for
- 11 evidence-gathering, reassure the public, minimise
- 12 disruption and so on.
- 13 A. Yes.
- 14 Q. That operational strategy wasn't set until 10.04. Did
- it in truth have any bearing upon the immediate
- 16 provision of aid to the persons in the train or the
- 17 removal of casualties from the track?
- 18 A. None whatsoever.
- 19 Q. Was it, therefore, a system, and is it a system, that's
- 20 designed to give an overall broad direction to events as
- 21 they unfold over a matter of hours in a major incident?
- 22 A. That is correct.
- 23 Q. Indeed, only a few moments after that strategy was
- declared, at 10.09, or I think maybe 10.06, you were
- 25 informed that there was only one more casualty to be

- 1 removed from the train, and that we have at our page 18
- on INQ9794 [INQ9794-18]?
- 3 A. Yes.
- 4 Q. 10.06 at the top, but then, halfway down:
- 5 "EXPLO 10.09 one more casualty to be removed."
- 6 A. That's right.
- 7 Q. So at the time that the overall operational strategy was
- 8 set, the initial part of the incident was already over,
- 9 in the sense that those who could be removed had almost
- 10 all been removed and those, of course, who were dead
- 11 were already dead?
- 12 A. That is not unusual to take that long to put a strategy
- in place. If you had a preplanned operation you'd have
- one before the day started. But as time moves on, of
- course, that's an hour after the first emergency
- 16 services got there.
- 17 Q. Yes, I wasn't suggesting it in any critical sense. It's
- important for us to realise that the setting of an
- operational strategy in no way hindered the getting on
- of the initial task that had to be done by the various
- 21 emergency services?
- 22 A. Absolutely right, sir, yes.
- 23 Q. You also were then, I think, party to a request to ask
- 24 police officers to drive ambulances?
- 25 A. I was.

- 1 Q. From your statement, we know that the first formal
- 2 Silver meeting with the other emergency services was at
- 3 10.25, which was, I think, preceded by a Silver meeting
- 4 with members of the police alone?
- 5 A. That's correct.
- 6 Q. One further question, if I may. In your statement, you
- 7 do record that the main problem encountered on the day
- 8 related to communications. Can you just tell us
- 9 something about the difficulties that you encountered?
- 10 A. It's -- as far as the ground level radios were
- 11 concerned, that didn't cause a huge problem. Certainly,
- radio transmissions from underground were problematic.
- 13 There was a huge demand for airtime on the radio, so
- 14 messages were kept brief.
- 15 Q. Sorry, can we pause you there? We've heard already from
- other witnesses that, if a large number of radio calls
- 17 are made, that can lead to disruption.
- 18 A. Yes.
- 19 Q. For those of us who are not technically gifted, is it
- 20 simply this: if too many people are trying to make radio
- 21 calls, the radio carrier wave cannot accommodate more
- than a number of calls, and so the calls cannot be made?
- 23 A. That's right. You know, you have to give somebody time
- 24 to put their message over and you try to make that as
- 25 quickly as possible, when that's answered and logged on

- 1 the CAD, with somebody typing it before the next message
- 2 comes on. There's a high demand for the radio. The
- 3 mobile phone network was overloaded. I personally
- 4 didn't have an ACCOLC SIM card, and some phones worked,
- 5 some didn't, throughout the whole day.
- Q. Pause there, the ACCOLC system allows, if it's
- 7 triggered, only those people with a special SIM card to
- 8 continue to use their mobile phone?
- 9 A. That's correct, but even before that system was brought
- into play, my phone was very, very intermittent indeed.
- 11 Q. Can you help us, please, with what effect the
- 12 difficulties in communications had on the operational
- decisions that you made after your arrival at Aldgate?
- 14 A. From my point of view, it wasn't too bad because, being
- a smallish area which we had cordoned off very
- 16 successfully, you could use it by word of mouth, or by
- 17 phone when it worked, or radio on ground level. It was
- 18 the messages from down below, which was more the
- 19 responsibility of the British Transport Police and the
- 20 Fire Service as regards the rescue was concerned, but
- 21 from the gates of the actual station to the ground
- level, which was my responsibility, it didn't cause too
- 23 many problems within the Aldgate area.
- 24 Certainly messages to Liverpool Street were
- 25 sometimes longer in getting through, but in the

- 1 immediate area, just by word of mouth worked adequately
- 2 well.
- 3 Q. Were there not difficulties in ascertaining which
- 4 hospitals were going to take casualties and how to
- 5 disperse the walking wounded and so on during the hour
- or so that you were trying to get them away from the
- 7 scene?
- 8 A. From my point of view, no. The Royal London Hospital
- 9 was identified very early on. The buses were
- 10 commandeered and identified very early on. It was
- 11 mainly getting people from the doorway across the road
- to the bus area and deciding who was going to get on the
- 13 buses.
- 14 As regards communications, that from my point --
- 15 I know other people did have problems, but from my
- 16 personal point of view, it wasn't too bad.
- 17 Q. All right. We'll hear evidence next year from the
- 18 Gold Commanders and we'll investigate at greater length
- 19 the position of communications, but from your viewpoint,
- 20 are you aware that, subsequent to 7/7, indeed part of
- 21 a process that was already instigated but not complete,
- there was a further rollout of the Airwave radio system
- 23 through City of London Police?
- 24 A. That's correct. City of London Police at that time,
- 25 Airwave was in its infancy from our force's point of

- 1 view, we had radios, we had been trained in them, but
- 2 there was no facility for the control room to receive.
- 3 So we were working on the old analogue radios at that
- 4 time. The Airwave radios were brought into play
- 5 in October of 2005 for our force, and we are about to go
- 6 for a further upgrade in the next two months for an even
- 7 better Airwave system.
- 8 Q. A modification of --
- 9 A. Absolutely, yes.
- 10 Q. -- the new one?
- 11 A. Yes.
- 12 Q. But not an entirely different one?
- 13 A. Correct.
- Q. Does that new system permit you, not only greater ease
- of access to the control room and amongst your own
- officers, but does it provide for intra-operability with
- 17 other emergency services?
- 18 A. It does, and underground.
- 19 Q. In your position, as a very senior officer, have you
- 20 seen that new radio system in operation in major
- 21 incidents in the City of London?
- 22 A. The current one, yes, but not the --
- 23 Q. Not the remodified one?
- 24 A. -- one that we're about to bring in.
- Q. Does the current one allow for greater ease of access

- 1 with the other emergency services?
- 2 A. It does.
- 3 Q. What about underground?
- 4 A. Underground, it does work. I haven't used it
- 5 personally, but it does work.
- 6 Q. You're aware of that from your own enquiries?
- 7 A. I'm aware of that. I believe BTP also use the new
- 8 Airwave system underground also.
- 9 Q. That is the new TETRA radio?
- 10 A. E-TETRA or N-TETRA, I believe it's E-TETRA, I'm not
- 11 sure.
- 12 MR KEITH: Superintendent, thank you very much. Will you
- 13 stay there, there will be some further questions for
- 14 you.
- 15 LADY JUSTICE HALLETT: Are there any further questions for
- 16 Superintendent Fallows? There you are, Mr Keith was
- 17 wrong, Superintendent Fallows, there are no further
- 18 questions for you. Thank you very much indeed.
- 19 THE WITNESS: Thank you, my Lady.
- 20 MR KEITH: My Lady, I have been repeatedly wrong today,
- 21 therefore.
- 22 My Lady, I'm happy to report that that brings us to
- 23 the end of the evidence in relation to Aldgate, but of
- 24 course we will return next year to deal with the generic
- 25 issues based upon the facts elicited in the last three

- 1 weeks.
- 2 Housekeeping
- 3 MR KEITH: My Lady, may I raise one matter of housekeeping?
- 4 It is this: we have been troubled on a number of
- 5 occasions in the last few weeks by the late disclosure
- 6 from certain organisations of material which has
- 7 subsequently turned out to be relevant to witness
- 8 evidence given either the next day or a couple of days
- 9 after the discovery of this material.
- 10 There is no suggestion that the interested persons
- are doing anything other than faithfully complying with
- 12 my Lady's direction to disclose relevant material to us,
- and it may just be that further searches have brought to
- 14 light further relevant material. But we would invite
- through you, please, the interested persons to ensure
- that they really have checked through potentially
- 17 relevant material to ensure that any further relevant
- 18 material that might be relevant to witnesses who are
- 19 about to give evidence is complete as soon as possible.
- 20 It makes it very difficult if documents are
- 21 disclosed the night before a witness gives evidence
- 22 because the material must be uploaded on to Lextranet
- 23 and then provided to the Trial Director system.
- 24 Sometimes we've had to make do with handing out hard
- copies to ensure that all the IPs have proper disclosure

- of all the relevant material in accordance with
- 2 my Lady's direction.
- 3 So could I ask everybody to bear that in mind?
- 4 As my Lady knows, consideration has been given
- 5 during the course of the day to a directions hearing, an
- open directions hearing, next week, in relation to PII.
- 7 I think the email traffic shows that there is some
- 8 debate still as to whether or not the hearing will be on
- 9 Wednesday morning or Wednesday afternoon, but I know
- 10 that Mr Suter will be informing people shortly of the
- 11 exact time for that hearing before my Lady next week.
- 12 LADY JUSTICE HALLETT: Thank you.
- 13 Mr Coltart, you looked as if you wanted to say
- 14 something.
- 15 MR COLTART: My Lady, may I only for a minute or two, partly
- 16 to expand a little on the observations which Mr Keith
- 17 has just made about disclosure, but also to provide,
- 18 I hope, some reassurance to the court about the subject
- 19 matter of that disclosure, which is debrief material,
- and what it is proposed to do with that material in due
- 21 course?
- 22 There is now a considerable volume of that
- documentation. Inevitably, some aspects of it are more
- 24 important than others and it will be important that we
- 25 collectively are discerning in due course as to how that

- 1 material is deployed in evidence, and we bear that very
- 2 much in mind.
- 3 But the position is that some of the material which
- 4 we will be considering later is very significant indeed,
- 5 particularly because it hasn't been considered before.
- 6 The London Assembly requested debrief material. My
- 7 understanding is that it wasn't provided because a duty
- 8 of confidentiality was asserted over it at that stage,
- 9 and so summaries of what it contained were provided
- 10 instead.
- 11 But again, as we shall see, I suspect, there's no
- 12 substitute for looking at the raw material itself. So
- it is significant in relation to the issues which have
- 14 been identified.
- 15 The requests for disclosure of that material have
- been ongoing in correspondence for some considerable
- time now and I know that my solicitors have frequently
- 18 been in touch with Mr Smith and he faithfully, in turn,
- 19 has been passing those requests on. But the fact of the
- 20 matter is it is coming in in dribs and drabs at a very
- 21 late stage. I raise the complaint only very lightly
- 22 because we all know how difficult it is with this huge
- 23 volume of material. But it has got to be resolved as
- 24 soon as possible. I don't seek any order at this stage
- 25 but any gentle encouragement that could be given to the

- various institutions to complete that exercise swiftly
- 2 would be welcome, and for our part, we will compile an
- audit, perhaps, of what we think there should be which
- 4 may assist in those who are looking for the material.
- 5 I don't think there's anything more I need to say
- 6 about it at this stage but I've made the point and
- 7 hopefully it can now be resolved quickly.
- 8 LADY JUSTICE HALLETT: And our timing, Mr Coltart --
- 9 I appreciate the sooner you see the material the
- 10 better -- our timing, this is all to do with an issue
- 11 upon which you are leading?
- 12 MR COLTART: Yes, delay is one of my issues, communications
- is another one of my issues, and those are two of the
- 14 most significant factors, and of course I have
- 15 survivability issues in relation to the clients,
- 16 Mr Ellery at Aldgate, Susan Levy at King's Cross. So
- these are germane to matters which I need to explore
- 18 with the witnesses, and it would be unfortunate for the
- 19 material to appear after they've been and gone,
- 20 particularly how traumatic it is for a lot of the
- 21 witnesses, even the professional witnesses, to come to
- 22 court and give their evidence, we don't want people to
- 23 have to come back more than once, if it can be avoided.
- 24 LADY JUSTICE HALLETT: It's not merely the distress of the
- 25 witnesses, which I agree with you, it's not surprising

- 1 if even professional witnesses suffer a certain amount
- 2 of distress. It is, I'm afraid -- I go back to it and
- 3 say it again, it's the timetable.
- 4 MR COLTART: Yes.
- 5 LADY JUSTICE HALLETT: We just do not have the time, I'm
- 6 afraid, to have witnesses come and go. So all
- 7 interested persons must appreciate, as I'm sure they do,
- 8 that this material has to be in your hands at a time
- 9 when a witness is called --
- 10 MR COLTART: Thank you.
- 11 LADY JUSTICE HALLETT: -- or before a witness is called, in
- 12 time for you to prepare for the witness to be called.
- 13 MR COLTART: Yes, thank you.
- 14 LADY JUSTICE HALLETT: So I'm sure that everybody is doing
- their very best, but if words of gentle encouragement
- 16 are required, you have them.
- 17 MR COLTART: Thank you.
- 18 LADY JUSTICE HALLETT: Are there any other matters which we
- 19 need to raise this afternoon?
- 20 MR KEITH: No, thank you, my Lady.
- 21 LADY JUSTICE HALLETT: So it's 10.00 on Monday. Thank you
- 22 all very much.
- 23 (3.40 pm)
- 24 (The inquests adjourned until 10.00 am on Monday,
- 25 8 November 2010)